

## Limited Lifetime Warranty

**MZ** guarantees its faucets from leaks and all manufacturing defect, with a Limited Lifetime Warranty during normal residential use for as long as the original consumer purchaser owns his or her home. This warranty is non transferrable.

If you believe that you have a warranty claim please provide next information to “[mzusa@mzrio.com](mailto:mzusa@mzrio.com)”:

- Description of the problem
- Photo the product
- The date the product was purchased and from whom the product was purchased. Also, include your original invoice (proof of purchase)

Limited Lifetime Warranty is only applicable to cartridges: thermostatic, ceramic and pressure balance, and to diverters. For rest of products and components the applicable warranty will be:

In general, faucets and accessories warranty is 5 years against all manufacturing defect, except for flexible hoses, gaskets, joints and rest of parts that are subject to wear and tear, that will be limited to 1 year warranty.

Warranty invalidity, the warranty will be null and void in case of:

- Wrong installation or installation from companies/persons without in force applicable plumbing license in the state and/or province. Also, misuse, abuses, importer care and maintenance or use of non compatible replacement parts.
- Installation not according to the product instructions provided.
- Defects produced in case of use of harsh, solvents or any corrosive or chemical products whether the product is applied by the owner or a third party for the owner.
- Lack of maintenance and cleaning in shower-heads, shower-hands, aerators and, in general, wrong use of the product.
- Defects beyond MZ DEL RIO control

MZ will, free of charge, replace or repair during the warranty applicable period any part or product that proves defective in manufacturing. The replacement parts will be chosen according to current product availability. MZ is not responsible for labor charges, installation, or other incidental or consequential costs. This warranty is limited to the above. This warranty and any warranties implied by state law, including the implied warranty, apply only to products purchased after July 1st. 2004. MZ will not be held liable for any loss, damage, or expense, incidental or consequential damages of any kind whether based on warranty, contract or negligence arising in the sale, use or repair of the product.

This warranty gives you specific legal rights: you may also have other rights which vary from state to state. Unless otherwise contrary to state law governing the purchase, MZ liability will not exceed the contract price for the product claimed to be defective or unsuitable and is applicable only to products installed in The United States.